



**Republic of the Philippines**

Clark International Airport Corporation

Corporate Office Building, Civil Aviation Complex, Clark Freeport Pampanga

Tel. No. (045) 599-2888 / Fax No. (045) 599-2888 local 181

## **SUPPLEMENTAL/BID BULLETIN NO. 1**

This Supplemental/Bid Bulletin is issued to modify, amend or clarify items in the issued Bidding Documents for the Supply and Delivery of Anti-virus Software managed by anti-virus appliance.

### **I. The following were the questions, clarifications and requests raised by prospective bidders during the Pre-Bid Conference held on October 20, 2009, and the corresponding reply of the BAC.**

<b>Item</b>	<b>Queries</b>	<b>Remarks/Instructions</b>
1	<p>(Query raised by Next Innovation, Inc.)</p> <p>Regarding the required one year technical support during the after sales service. Will you require a technical staff from the winning bidder to visit your office on a monthly basis for inspection or will the technical support staff be on an on-call basis only?</p> <p>May we request that a cut-off time be indicated during the response time.</p>	<p>Yes, a technical support staff from the winning bidder shall be required on an on-call basis.</p> <p>The response time shall be within 24 hours upon verbal or formal notice of any defect in the products supplied.</p>
2	<p>(Query raised by Next Innovation, Inc.)</p> <p>Regarding the one year warranty for the hardware. Will you require a service unit while the hardware is under repair?</p>	<p>Yes, a service unit shall be required while the hardware is under repair.</p>
3	<p>(Query raised by Next Innovation, Inc.)</p> <p>Will you require trainings for the application of the anti-virus software?</p> <p>How about during the implementation stage of the project, will you still require a technical support staff from the winning bidder?</p>	<p>Yes, the basic training required for the utilization of the equipment and for the application of the anti-virus software is required.</p> <p>Yes, a technical support staff from the winning bidder shall be required during the installation and transfer of technology. The training shall be done</p>

		on-site.
4	(Request raised by Next Innovation, Inc.) May we request that the time for the Submission and Opening of Bids be adjusted from 10:00 AM to 1:00 PM.	Yes, the time for the Submission and Opening of Bids shall be adjusted from 10:00 AM to 1:00 PM.

**Additional reminders and clarifications to all prospective bidders:**

1. The official reply to the queries, clarifications and requests raised during this pre-bid conference shall be included in Supplemental/Bid Bulletin No. 1. The said Supplemental/Bid Bulletin shall be issued to all prospective bidders seven (7) calendar days before the date of Submission and Opening of Bids. All prospective bidders are instructed to acknowledge the receipt of the said Supplemental/Bid Bulletins.
2. The last day for the submission of queries or request for clarification shall be on October 23, 2009 (Friday), 5:00 PM.
3. The date for the Submission and Opening is on November 3, 2009 (Tuesday), 1:00 P.M. at the CIAC Board Room, Corporate Office Building, Civil Aviation Complex, Clark Freeport, Pampanga. Late bids shall not be accepted. The official time reference will be the biometric time-keeping system which is located within the Corporate Office Building

CIAC reserves the right to accept or reject any bid, to annul the bidding process and to reject all bids at anytime prior to contract award without incurring liability to the affected bidder or bidders.

For the guidance and information of all concerned.

**LAURO A. ORTILE**

BAC Chairman

Received by:

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Name and Signature of the Representative

\_\_\_\_\_  
Name of Company